The Three Es of eConsult Excellence

Evidence-Based



- Share advice that is evidence-based and relies on current guidelines.
- If there are multiple evidence-based options, highlight these options and share your reasoning for your recommendation.
- Include references to guidelines and studies where applicable.

Educational



- Answer all of the questions the PCP asks, using a professional and cooperative tone, while paying close attention to punctuation and grammar.
- Help clinicians understand the reasoning behind your advice with a concise, yet comprehensive response given the limited data.
- Provide anticipatory guidance by giving PCPs a succinct roadmap outlining patient management expectations moving forward.

Cost Effective



- Consider alternative pathways to avoid wasted care, minimize patient out of pocket costs, and share lower cost generic options of classes of drugs where appropriate.
- When possible, recommend a more conservative approach to care. If you recommend a referral of a more aggressive management, provide evidence-based rationale for your suggestion.
- Address patient barriers to care if provided. The majority of patients will have significant resource and access limitations.